



# IPeer™ Advanced IP Telephony Solution

Complete, turn-key advanced IP communications for your business.

## Is your phone system delivering all that it can?

- Does your phone system scale with your business growth?
- Would your technology resources be better assigned onto developmental and revenue generating projects instead of performing maintenance activity?
- Are your voice communications guaranteed by best-of-breed SLAs and network resiliency?
- Do your employees travel frequently and work remotely? Would these employees benefit from having the ability to access their in office phone features also when they are working remotely?
- Do you have multiple office locations that need to communicate frequently?

## And with a hosted PBX Service

- Would your customer satisfaction levels improve if all calls were routed to employees instead of voice mail?
- Would you benefit from managing a single provider for your voice and data services?
- How would you like to leverage all the advantages of Voice over IP (VoIP) without incurring any capital costs?
- How would it feel to know that both the business continuance and disaster recovery of your voice and data services are guaranteed by a leading communications provider?

## IPeer™ Advanced IP Telephony Solution

Cavalier's Advanced IP Telephony solution, IPeer™, combines the robust features of an IP-PBX along with the stability of a traditional PBX platform. IPeer™ has the full agility of an open, standards-based networking architecture. Because the service is hosted, fully provisioned and routed through Cavalier's private network, customers realize scalability and redundancy that would be difficult to achieve through a traditional PBX system.

## BUSINESSES HAVE EXPERIENCED FIRST HAND THE BENEFITS OF A HOSTED PBX SYSTEM:

- **Avoid initial, capital expenditures**  
There is no need to purchase a PBX system, voice mail server or any hardware to leverage VoIP with the IPeer™ service. New users can easily be added without requiring any expansion modules. All system and network upgrades are performed by Cavalier seamlessly, through its network. Your business can access the latest software enhancements without incurring additional costs or allocating its staff resources to perform maintenance functions.

*IPeer™ is a fully-managed IP telephony service provisioned through Cavalier's reliable and secure network.*

- **Decrease monthly communication costs**  
All local, regional and domestic long distance calls are included in the monthly cost. And, if you have multiple offices using Cavalier's services, savings can be realized through interoffice calling.
- **Amplify employee productivity**  
The flexible IPeer™ solution enables employees, regardless of their location to maintain the same features and appearance as an employee residing in the office. The find – me / follow – me feature allows you to never miss a call. Employees can utilize their same office number whether working in the office or remotely. Each user can customize and manage their own unique features through the CommPortal™ or the toolbar assistant. Additionally users can send copies of their voice mail to their email accounts and activate, simultaneous ringing for multiple users. Users can forward voice mail and transfer calls to anyone in the organization regardless of their location.

## FEATURE-RICH SERVICES:

- **Toolbar assistant / PC-based communications control**  
Remote workers operate and access the full features and functionality of those physically residing at work locations seamlessly.
- **Unified communications**  
Increase employee productivity by routing calls to office and cell phone simultaneously. If a call is unanswered it routes to a single voice mail box. Voice mails can also be automatically forwarded to email.
- **Auto-attendant with dial by name directory**  
Administer effective call handling and project a professional image. Maintain attentive customer service and maximize productivity.

