

AUTOPAY

And Never Worry About Paying Your Phone Bill Again!

Just fill out this form, fax it to us or send it along with your current payment. **It's that easy.**

Select **One** Automatic Payment Option – Debit/Credit Card **or** Direct Account Debit

Print Name _____ Telephone # _____

Cavalier Account # _____ Email Address _____

DEBIT/CREDIT CARD (please circle one) **Debit Card / American Express / MasterCard / VISA / Discover**

Card # _____ Exp Date (MM/YY) _____ Credit Card Billing Zip Code _____

DIRECT DEBIT – Attach a voided check from the account you want debited

I authorize Cavalier Telephone, LLC (on behalf of itself and its affiliates) to pay my bill in full every month using the debit card, credit card or checking account information that I have provided. I understand that if the payment is declined for any reason, I may be subject to late fees or interruption of service if my outstanding charges remain unpaid.

Signature _____ Date _____

Cut or fold here

ENROLLING IS EASY

Complete and sign this form then send along with your next regular payment. It will typically take about thirty (30) days from when your completed enrollment form is received for your automatic payments to start. You should continue to pay your bill normally until you receive a confirmation notice from Cavalier that you are enrolled in the automatic recurring payment program.



ENROLL ALL OF YOUR ACCOUNTS

If you have multiple Cavalier accounts, you can enroll all of them in the automatic recurring payment program. Simply indicate on your enrollment form your primary account and all other account numbers to be paid pursuant to this program. In order to pay for multiple accounts pursuant to this program, the account holder must be the same on all of the accounts.

THERE'S NO CHARGE

There are no Cavalier fees or extra charges associated with the recurring payment option. However, you should check with your financial institution about any charges it may impose.

YOU'LL STILL GET A MONTHLY STATEMENT

Each month, you'll continue to receive your Cavalier bill in the mail to review but now you can save the postage and the hassle of remembering to mail in your payment.

CANCEL AT ANY TIME

Simply contact Cavalier at least fifteen (15) business days before your statement date in order to cancel this payment option.

DISPUTED CHARGES?

If you want to dispute a charge related to your phone bill, please call the Cavalier Customer Service number listed on your telephone bill.

CHANGING BANKS?

Make sure that you notify Cavalier and complete a new enrollment form to remain in the automatic recurring payment program.

TERMS AND CONDITIONS – AUTOMATIC RECURRING PAYMENT PROGRAM – CREDIT CARD OR DIRECT DEBIT PAYMENTS

By mailing the completed enrollment form to Cavalier you authorize Cavalier to automatically charge your debit/credit card or deduct your payment each month from your checking account. If you choose the debit/credit card option, you must provide Cavalier with your account information. Further, you must notify Cavalier in the event the expiration date on your debit/credit card changes. If you choose the direct debit option you must endorse a voided check so Cavalier can record the correct banking information. If you choose the debit/credit card option, your payment will be processed each month on your Cavalier statement date. If you choose the direct debit option, your payment will be processed each month after the 10th day following your Cavalier statement date. The statement date is located above your account number on your Cavalier remittance page. If the payment date falls on a Saturday, Sunday, or holiday, your payment will be processed on the following business day. You understand and agree that Cavalier is not liable for erroneous bill statements or incorrect charges processed. Should there be an error on your bill statement, you must notify Cavalier of the erroneous or incorrect charges. Please call Cavalier's Customer Service Office at the address or the telephone number listed on your bill statement to notify Cavalier of any errors or disputed charges. After you have notified Cavalier of the error, Cavalier will be responsible for correcting the error. Cavalier will make every effort to make adjustments to your account in a timely manner. Any credits will

be applied toward your next Cavalier bill. Check with your financial institution to determine if any additional charges for participation in this program will apply to your debit/credit card or checking account and ask how it will note descriptions of automatic recurring payments on your statement. If your payment is refused by your financial institution for any reason, including over limit, closed account, insufficient funds, or unauthorized account, Cavalier will not be able to process your payment. Further, you will be responsible for any and all charges Cavalier incurs because your financial institution refuses payment. If you are participating in this payment option when your account is cancelled, your final bill will be paid pursuant to this program. To deactivate this payment option, please call Cavalier's Customer Service Office at the number listed on your bill statement. Cavalier requires at least fifteen (15) business days' notice before your statement date to process the deactivation of this payment option. Your participation in this program is subject to Cavalier's approval. Further, Cavalier reserves the right to limit participation in this program to customers whose accounts are in good standing and do not have a history of refused payments for any reason. You understand that Cavalier reserves the right, upon written notification, to terminate your participation in this program. Cavalier may terminate this option at any time. For additional information, please visit our web site at www.cavtel.com or contact Cavalier's Customer Care Office at the address or telephone number listed on your bill statement.



LET US TURN YOU ON

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